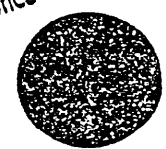


1. CASE NUMBER 9 6 0 8 0 7 C A A 7 3 4 8		2. INVESTIGATOR'S ID 8 0 9 0		EPIDEMIOLOGIC INVESTIGATION REPORT
3. OFFICE CODE 8 6 0	4. DATE OF INCIDENT 9 6 0 7 2 7	5. DATE INITIATED 9 6 0 8 1 3		
6. SYNOPSIS OF INCIDENT OR COMPLAINT An electric toaster oven was being used to toast two bagels. The consumer noticed flames coming from the electrical compartment of the toaster oven, within about thirty seconds of starting the unit. He noticed the flames before the fire spread beyond the toaster oven. The consumer unplugged the toaster oven, and he then brought the unit outside the house, throwing it to the ground. No one was injured, in this fire and there was no fire damage to the home.				
7. LOCATION(Home,School,etc.) Home (Kitchen) 1 0		8. CITY Prunedale		9. STATE California C A
10A. FIRST PRODUCT Electric Toaster Oven 0 2 1 6		10B. TRADE/BRAND NAME Black & Decker (brand)		10C. MODEL NUMBER Model: TR200TY1
10D. MANUFACTURER NAME AND ADDRESS Black & Decker (U.S.) Inc., 6 Armstrong Road, Shelton, CT 06484				
11A. SECOND PRODUCT None known - - - -		11B. TRADE/BRAND NAME - N/A -		11C. MODEL NUMBER - N/A -
11D. MANUFACTURER NAME AND ADDRESS - N/A -				
12. AGE OF VICTIM No Injury 9 9 9	13. SEX No Injury 9	14. DISPOSITION No Injury 0	15. INJURY DIAGNOSIS No Injury 7 0	
16. BODY PART(S) INVOLVED No Injury 9 9	17. RESPONDENT Complainants: Wife; Husband 1	18. TYPE OF INVESTIGATION On-site 1	19. TIME SPENT (Operational hours) 1 6.0 Hours	
20. CATEGORY ID S E C T 1 5	21. CASE SOURCE - Complaint [Doc. N. H963026dA] 0 7		22. SAMPLE COLLECTION NUMBER 96-860-6294	
23. PERMISSION TO DISCLOSE NAMES (Non Neiss Cases Only) YES: NO: XXXX				
24. REVIEW DATE 9 6 0 9 2 4	25. REVIEW BY 8 1 0 1		26. REGIONAL OFFICE DIRECTOR 1/13/97	
27. DISTRIBUTION O: EHDS cc's: NYRO; CAL; MFR/PRVLR NC AREO SFRO No Comments made Comments attached Exclusions/Revisions Firm has not requested further notices				



PRE-INCIDENT:

The source of the information in this report is from the consumers (both husband and wife). They report that they have owned about three or four electric toaster ovens in the past, and they are knowledgeable of this type of an electric toaster oven. They have not experienced any electrical problems in the house or any problems with the toaster ovens, prior to this incident. They indicated that they have lived in this house for about 10 years.

The electric toaster oven (involved in this fire incident) was purchased, new, about one or two years ago. The consumers could not remember the name of the retail store, where this electric toaster oven had been purchased. They report that this electric toaster oven worked well, and that it had not ever been repaired or modified. They also report that it had not ever been damaged. They indicated that this electric toaster oven was used on average about two or three times each day to toast bread, bagels, pizza or waffles. They added that this unit's oven was used on average about two or three times per month (example: used to bake a potato, etc.). They said that this electric toaster oven was used primarily as a "toaster". The consumers report that the electric toaster oven's crumb tray was cleaned out about one or two times each month. The electric toaster oven was always kept in the same location (site of this incident), and it was plugged into the electrical outlet on the wall, just above and behind itself. The electric toaster oven's power cord was plugged directly into the electrical outlet (i.e. no extension cord was in use). This outlet in the kitchen is not protected by a ground fault circuit interrupter (GFCI). This electrical branch circuit is protected by a 20 Ampere circuit breaker. The home does have GFCI protection for its bathroom and outdoor electrical outlets, according to the husband.

INCIDENT:

This fire incident occurred on July 27, 1996. The husband reports that he was in the Kitchen, and that the electric toaster oven was being used to toast two bagels. The consumers report that the bagels were just plain bagels. They added that these bagels were not buttered and nothing was put on them. The toaster's control was set on: "Top Browning" (setting). The unit's oven control was: "off". The husband says that it typically takes about 2 minutes to toast bagels, on this "Top Browning" setting. The electric toaster's "On/Off" control lever was pushed down, and the bagels were toasting for about 30 seconds, when the unit started to make a strange noise (possibly arcing). The husband was standing in the Kitchen (only a few feet away) and he looked at the toaster oven. He says that he noticed flames coming out of the top side of the electrical compartment of this unit. At this time bagels were not on fire. Nothing had been done differently this time, than the previous times that this electric toaster oven had been used to toast bagels.

The husband immediately unplugged the electric toaster oven's power cord, upon seeing the flames coming out of the unit. He then ran outside, carrying the unit, and threw the unit to the ground outside of the house. The husband was able to remove the electric toaster oven from the house, before anything caught on fire. He reports that the electric toaster oven was located, just below the paper towels and kitchen cabinets. The paper towels had not yet ignited from the flames coming from the electric toaster oven. The husband said that he discovered this fire incident, just at the time that it was starting. There was no fire damage to the consumers' house and no one was injured in this fire incident. The husband reports that the 20 Ampere circuit breaker (Bryant brand), which protected the electrical outlet where the toaster oven was plugged, did not trip at the time of this fire incident.

POST INCIDENT:

The consumer (wife) did contact the U.S. Consumer Product Safety Commission to report this fire incident on July 30, 1996. The husband reports that the local Fire Department was not alerted or contacted, regarding this fire incident. There is no Fire Department Report of this fire incident. No other government agency was contacted, regarding this fire incident.

The wife did call Black & Decker to alert them about this incident. She called about one week after this incident. She reports that the respondent at Black & Decker indicated that marks on the power cord (or power cord's plug) will identify the model of the toaster oven, so she should remove the power cord and send it to Black & Decker. Black & Decker promised to send them a free replacement toaster oven, upon Black & Decker's receipt of the unit's power cord. The consumers were not certain exactly where the marks are located on the power cord's plug. Examining the power cord's plug revealed a " v " (on the plastic portion). There also appears to be a "5" (on the plastic portion). One of the plug's metal prongs appears to be marked: "123". The power cord is marked: "VICTOR CORP. --- VEWC CORP. 16/2 AWG TYPE HPN HEATER CORD CPE".

STANDARDS INFORMATION:

The toaster oven has marks indicating that it is listed by Underwriters Laboratories Inc. These marks on the metal back of the toaster oven are: " UL "; "TOASTER"; "LISTED"; "228E" (see PHOTO #18 of EXHIBIT I).

PRODUCT IDENTIFICATION:

The back metal of the toaster oven is marked in-part: "BLACK & DECKER"; "MODEL NO. TR200TY1" (these numbers are hard to read); "SHELTON, CONN." [see PHOTOS #15 & #16 of EXHIBIT I]. The front cover of the USE & CARE BOOK lists: "Model TRO200".

The following firm name and address is found on page 15 of the toaster oven's USE & CARE BOOK:

Black & Decker (U.S.) Inc.
6 Armstrong Road
Shelton, CT 06484

During the on-site visit, the husband was asked about the bagels that were inside the toaster oven, during this fire incident. He said that the bagels were the same as shown inside the toaster oven in PHOTOS #1 to #5 of EXHIBIT I. This bagel is cut in half. Each half was measured to be roughly 3 & 3/4 inches in diameter and about 3/4 inches thick. The bagel halves did not catch on fire during this fire incident.

SAMPLE:

The remains of the Black & Decker toaster oven were sampled from the consumers, under Sample No. 96-860-6294 on September 3, 1996, during the on-site visit to the consumer's home.

EXHIBITS:

- I - Photographs (PHOTOS #1 to #25).
- II - Toaster Oven's USE & CARE BOOK (16 pages).
- III - Copy of the Sample Collection Report #96-860-6294.

INDEPTH NO. 960807CAA7348

EXHIBIT I

Indepth #960807CAA7348



PHOTO #1: Photograph of the scene of this fire incident, with the electric toaster oven placed in the position that it was at the time of the fire.

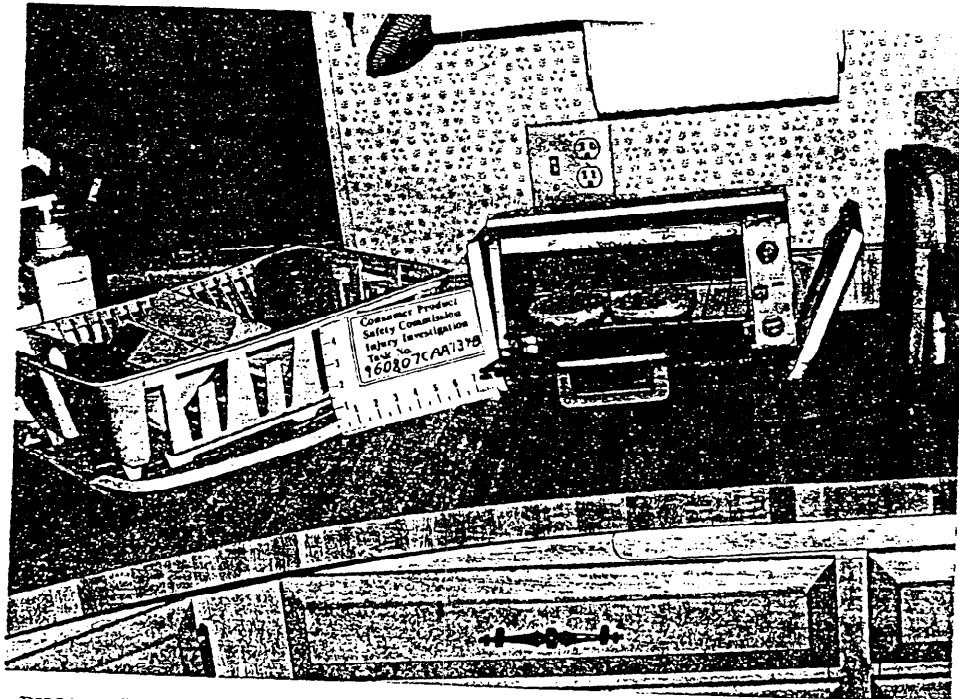


PHOTO #2: Another photograph of the scene as shown in PHOTO #1 above. The electric toaster oven's plug had been plugged into the electrical outlet just behind the toaster oven.



PHOTO #3: Another photograph of the scene of this fire incident. The bagels were placed into the toaster oven as shown in this photograph.

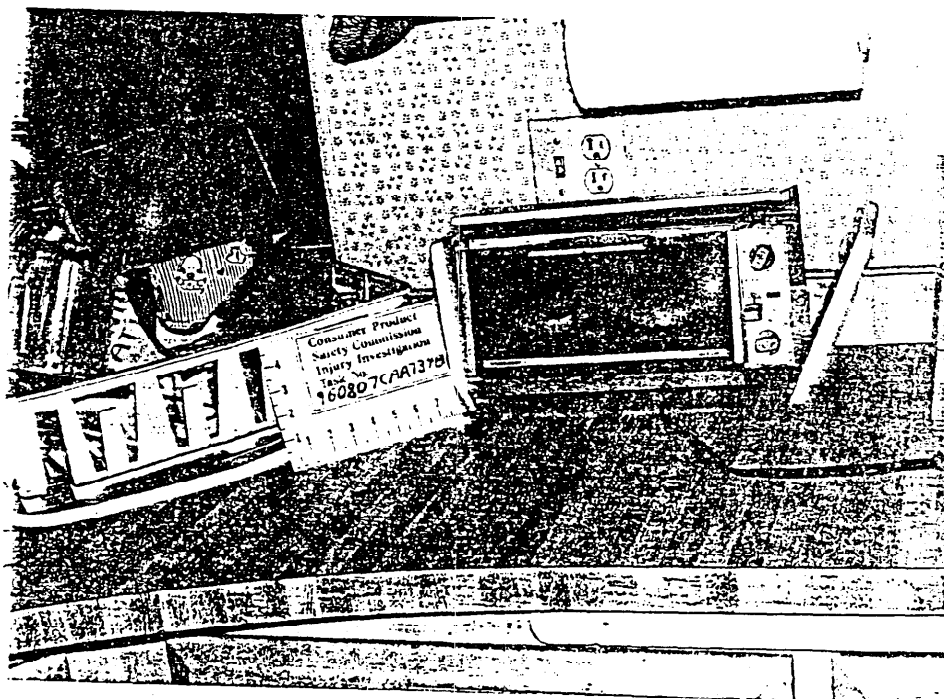


PHOTO #4: Another photograph of the scene, as shown in PHOTO #3 above.

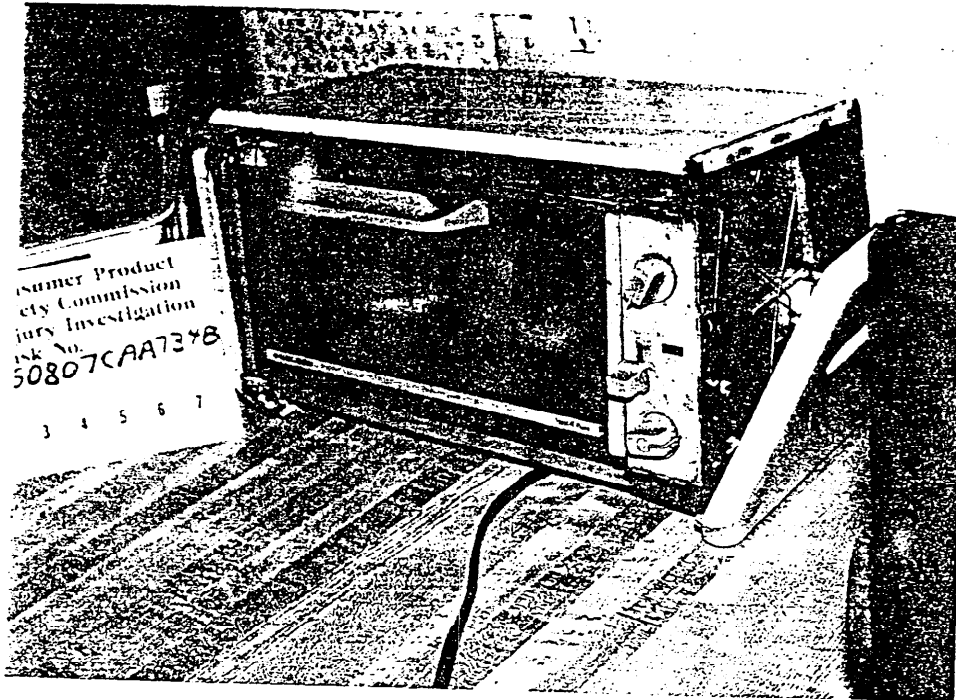


PHOTO #5: Close-up photograph of the electric toaster oven.

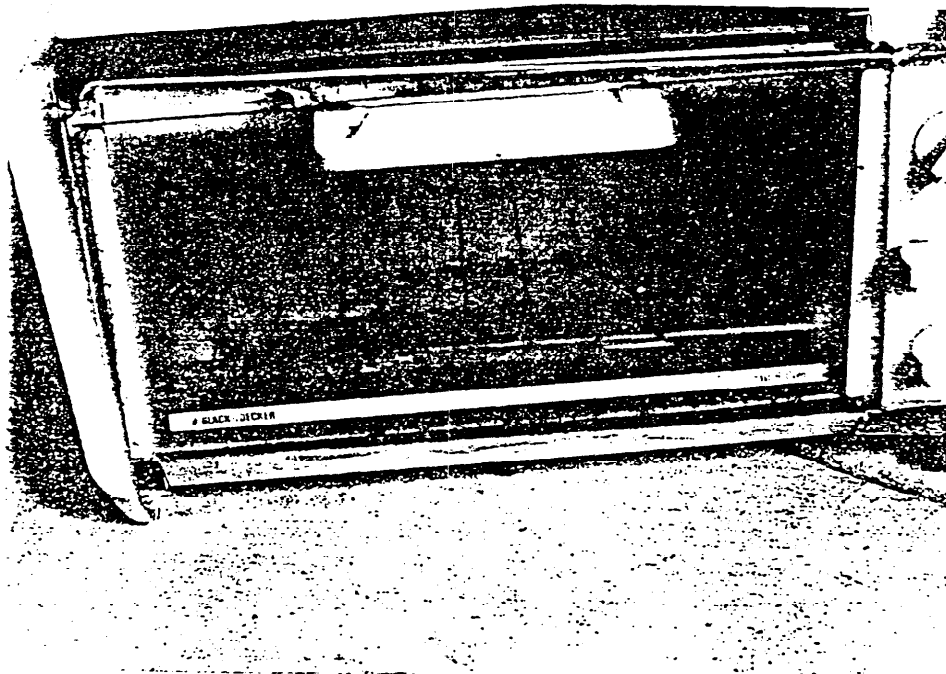


PHOTO #6: Close-up photograph of the "BLACK & DECKER" and "Toast-R-Oven" labels on the toaster oven's front glass door.

EXHIBIT I

Indepth #960807CAA7348

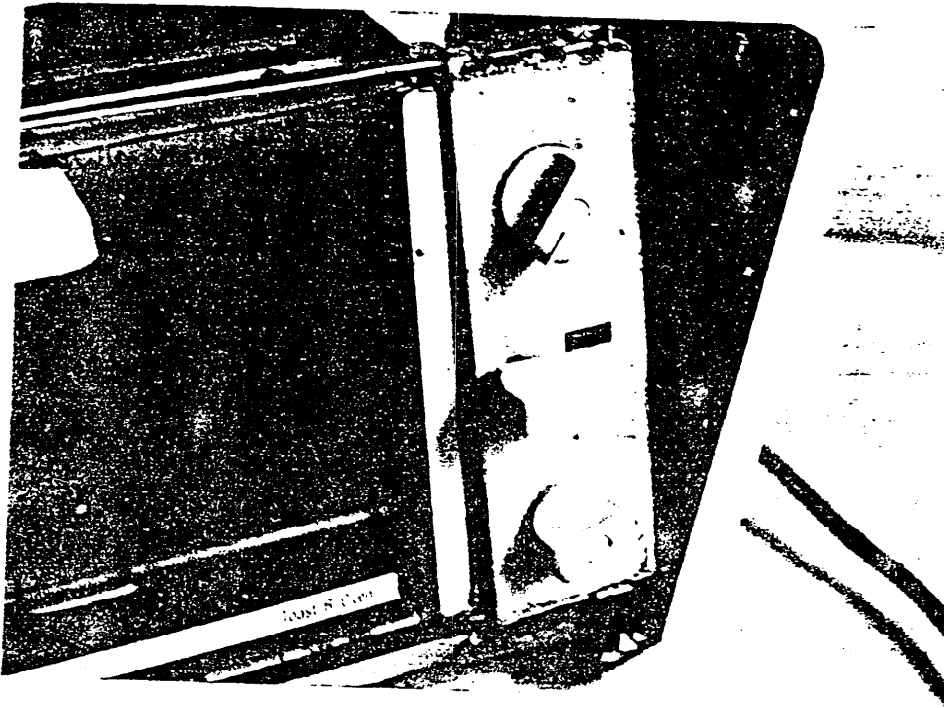


PHOTO #7: Close-up photograph of the controls on the toater oven. The toast color selector was on the "Top Brown" setting. The oven control was "Off". The Toaster On/Off Control Lever was pushed down.

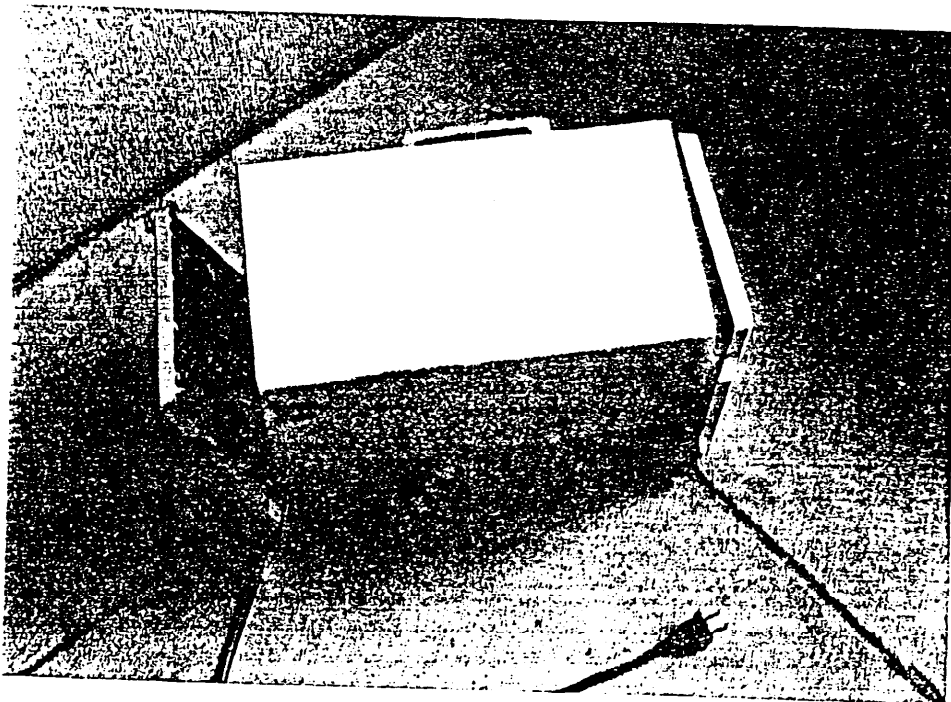


PHOTO #8: Photograph of the back of the back and top of the electric toaster oven. The sides broke open, when the consumer threw the oven to the ground outside of his home, while he was removing it from the house (during this fire incident).

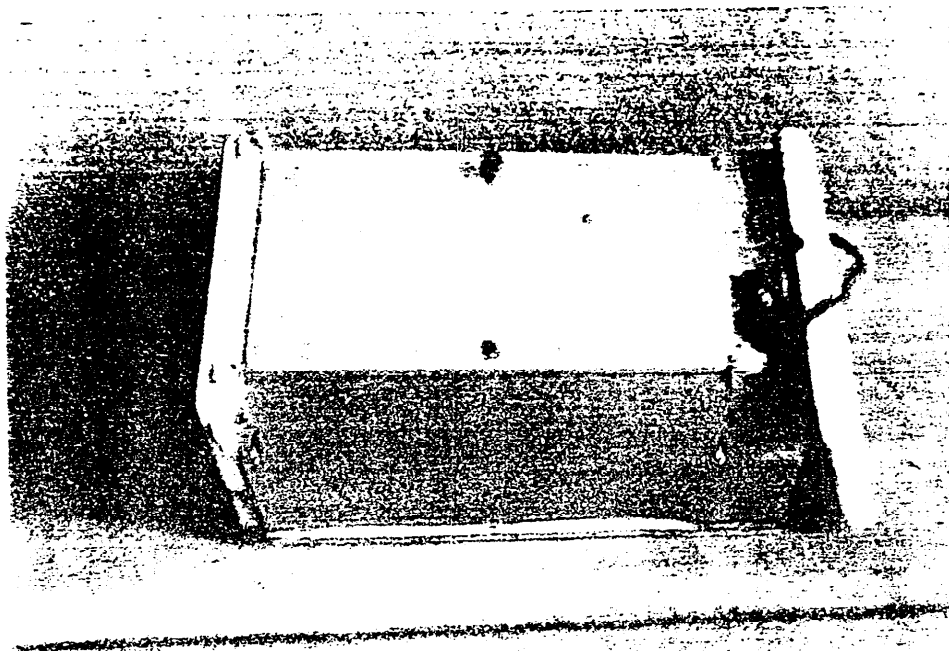


PHOTO #11: Photograph of the bottom and the back of the toaster oven.

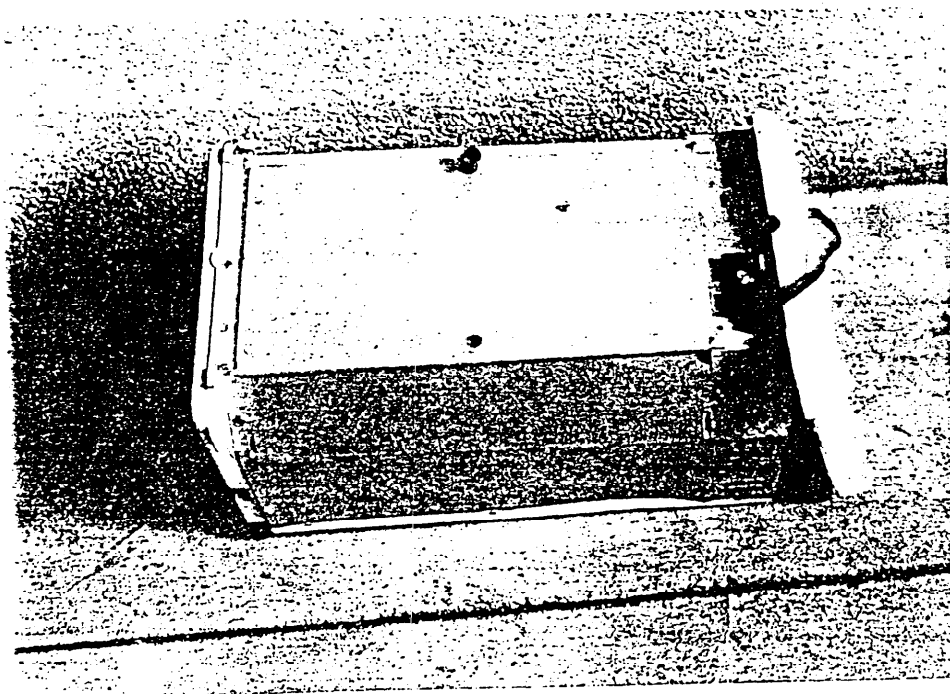


PHOTO #12: Photograph of the bottom and back side of the toaster oven.

EXHIBIT I

Indepth #960807CAA7348

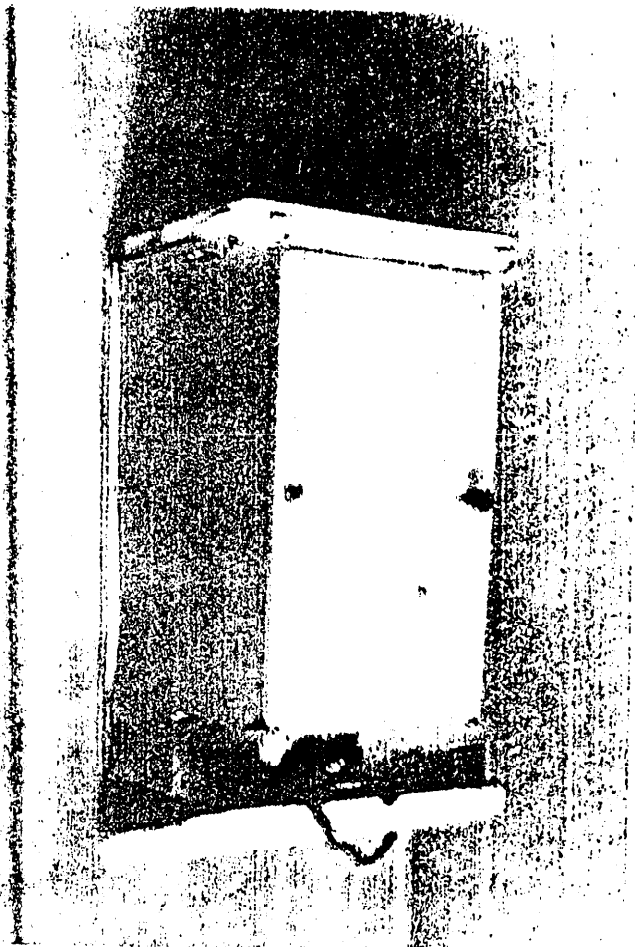


PHOTO #11: Photograph of the bottom and the back of the toaster oven.

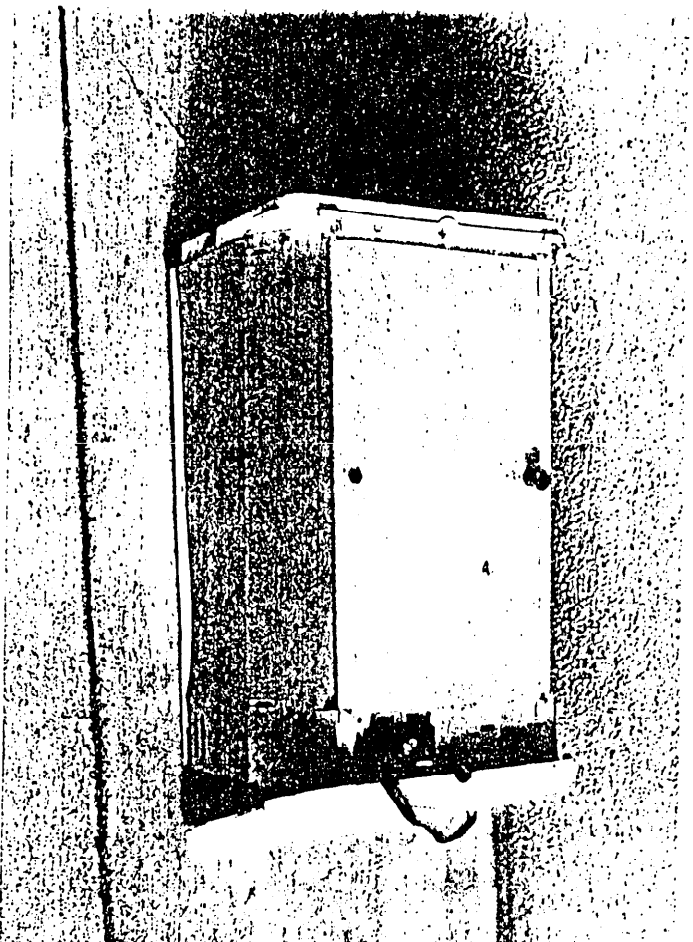


PHOTO #12: Photograph of the bottom and back side of the toaster oven.

EXHIBIT I

Indepth #960807CAA7348



PHOTO #13: Photograph of the toaster oven's crump tray.
The consumer's wife reports that she had cleaned
this tray, prior to the fire incident.

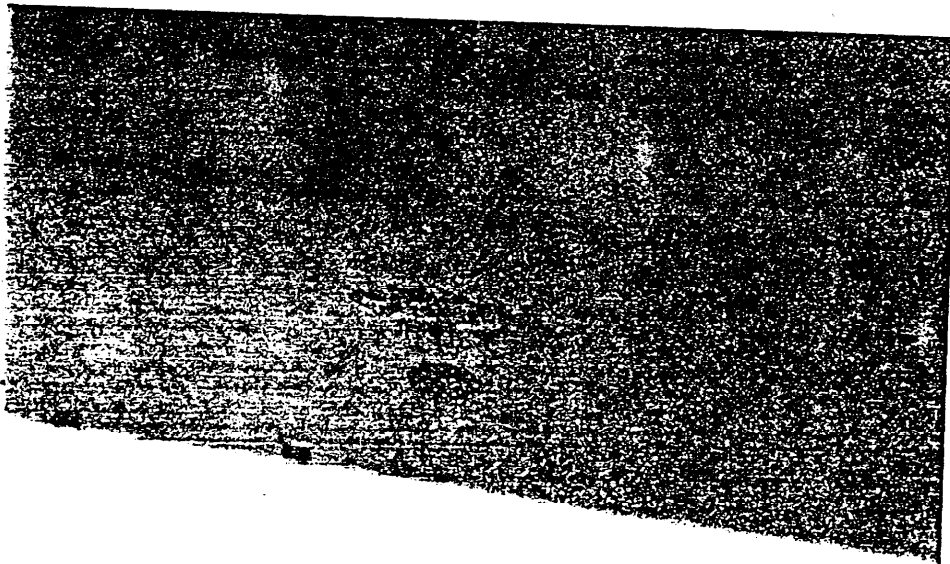


PHOTO #14: Close-up photograph of a mark on the plastic.
This was on the inside of the side plastic of the
toaster oven. The mark appears to be "R.H. 1"

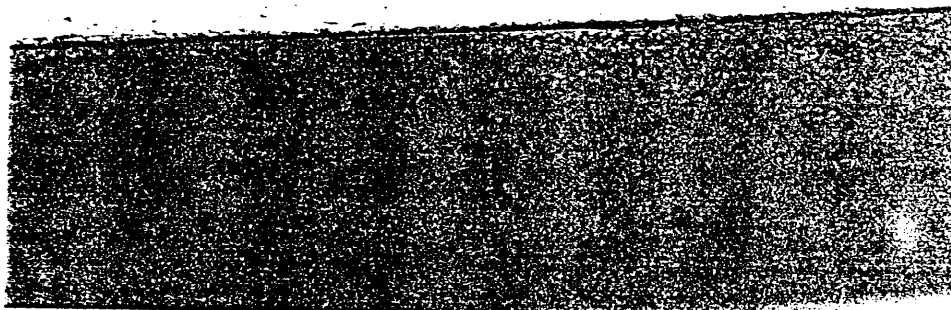


PHOTO #15: Close-up photograph of the "BLACK & DECKER" mark on the toater oven's back metal cover. Additional marks are hard to read. The additional marks appear to be: MODEL NO. TR200TY1.

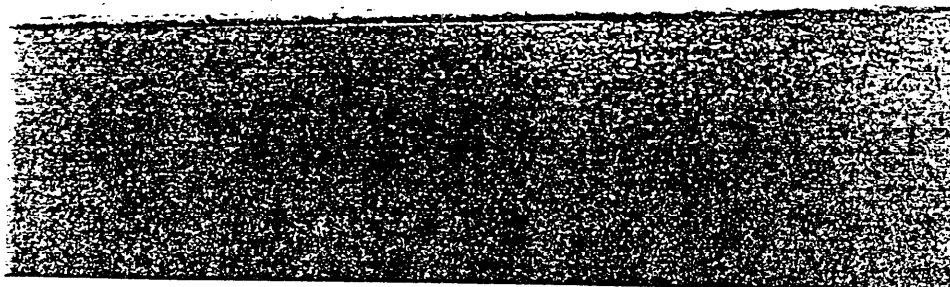


PHOTO #16: Below the model number appears to be: "SHELTON, CONN."

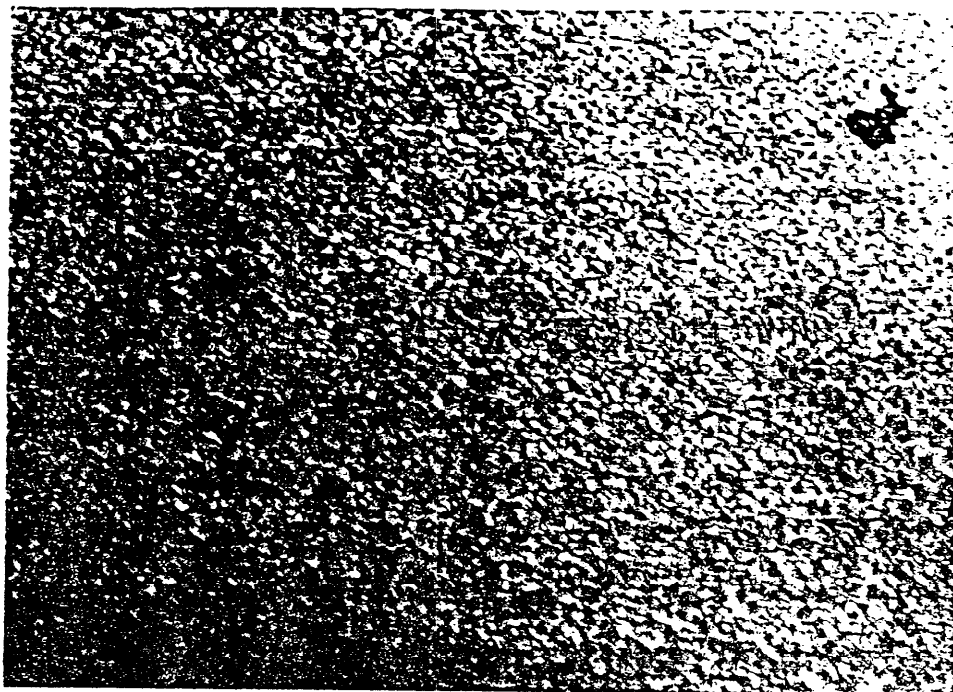


PHOTO #17: The marks, shown on this photograph, are hard to read. These marks appear to be: "DISCONNECT TOASTER BEFORE CLEANING".

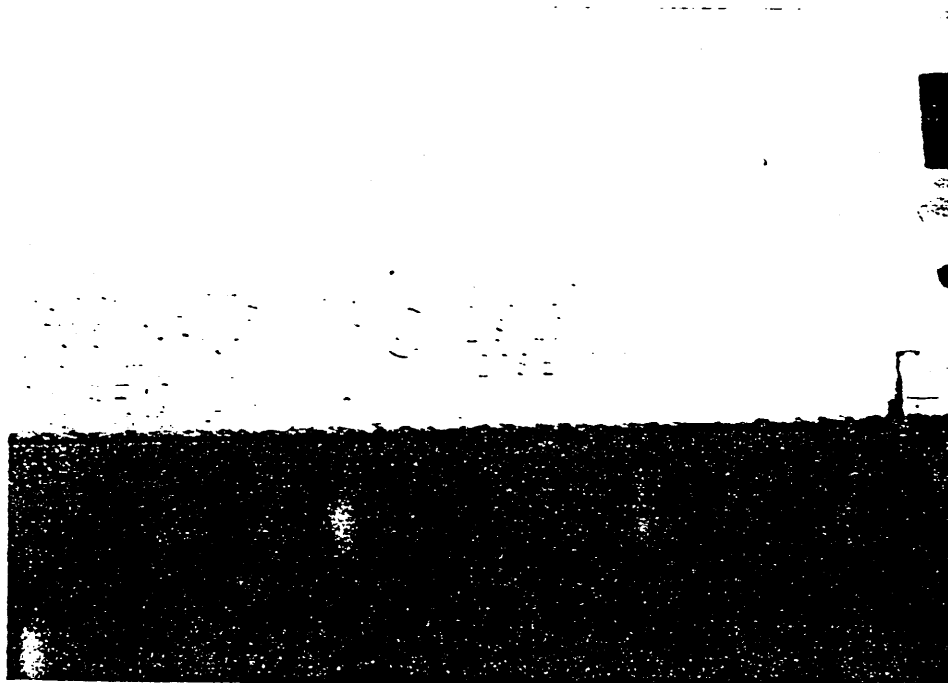


PHOTO #18: Close-up photograph of the UL certification marks on the metal back of the toaster oven. These marks appear to be: "UL TOASTER LISTED 228E".

EXHIBIT I

Indepth #960807CAA7348

#9608



PHOTO #19: Close-up photographs of the electrical rating marks on the back metal cover of the toaster oven. These marks appear to be: "120 VOLTS - 1500 WATTS"; "50-60 Hz - AC ONLY"; and "HOUSEHOLD USE ONLY".

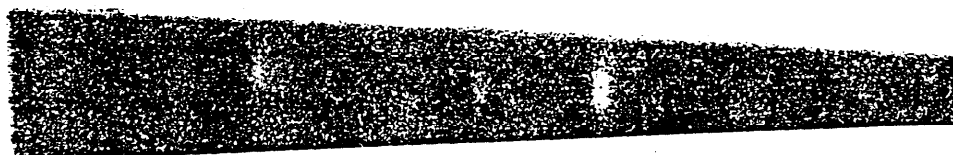


PHOTO #20: Close-up photograph of the marks on the power cord. These marks are: "VICTOR CORP. --- VEWC CORP. 16/2 AWG TYPE HPN HEATER CORD CPE".

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ST

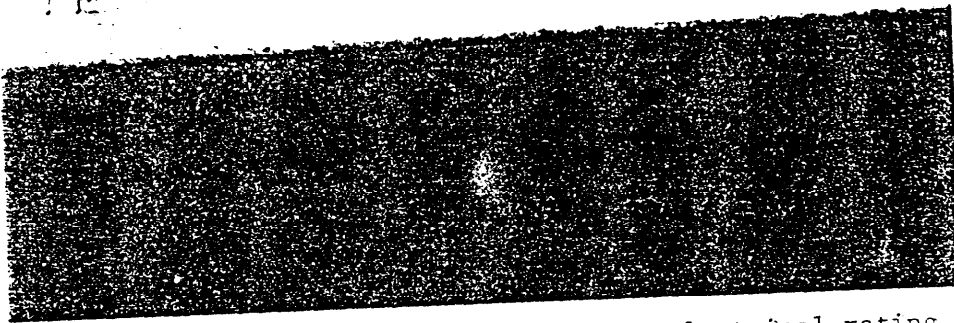


PHOTO #19: Close-up photographs of the electrical rating marks on the back metal cover of the toaster oven. These marks appear to be: "120 VOLTS - 1500 WATTS"; "50-60 Hz - AC ONLY"; and "HOUSEHOLD USE ONLY".

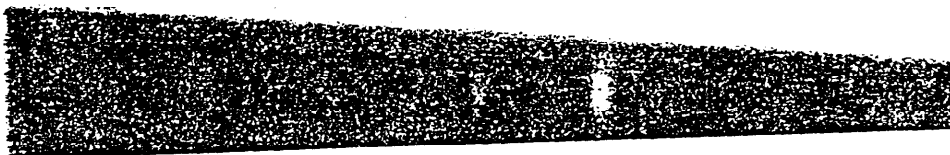


PHOTO #20: Close-up photograph of the marks on the power cord. These marks are: "VICTOR CORP. --- VEWC CORP. 16/2 AWG TYPE HPN HEATER CORD CPE".

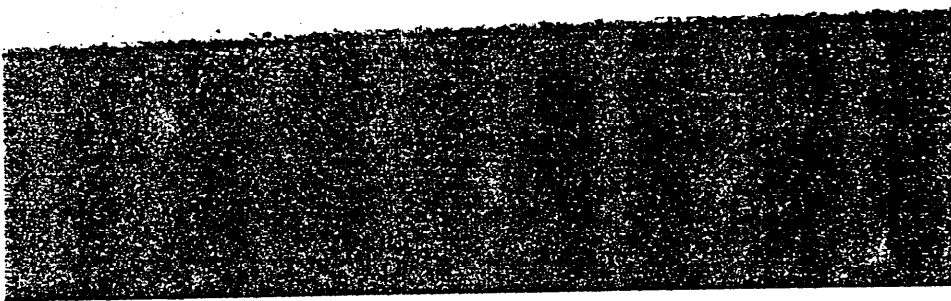


PHOTO #19: Close-up photographs of the electrical rating marks on the back metal cover of the toaster oven. These marks appear to be: "120 VOLTS - 1500 WATTS"; "50-60 Hz - AC ONLY": and "HOUSEHOLD USE ONLY".



PHOTO #20: Close-up photograph of the marks on the power cord. These marks are: "VICTOR CORP. --- VEWC CORP. 16/2 AWG TYPE HPN HEATER CORD CPE".

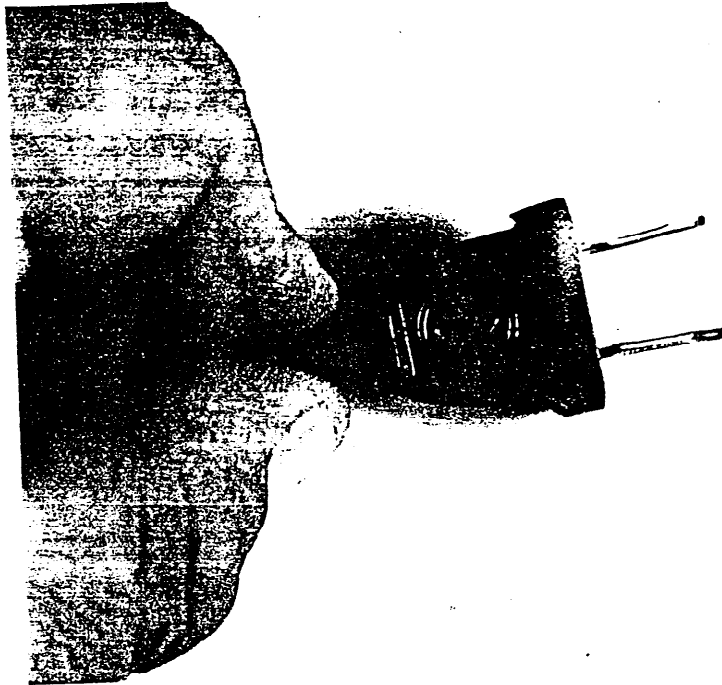


PHOTO #21: Close-up photograph of the power cord's plug.

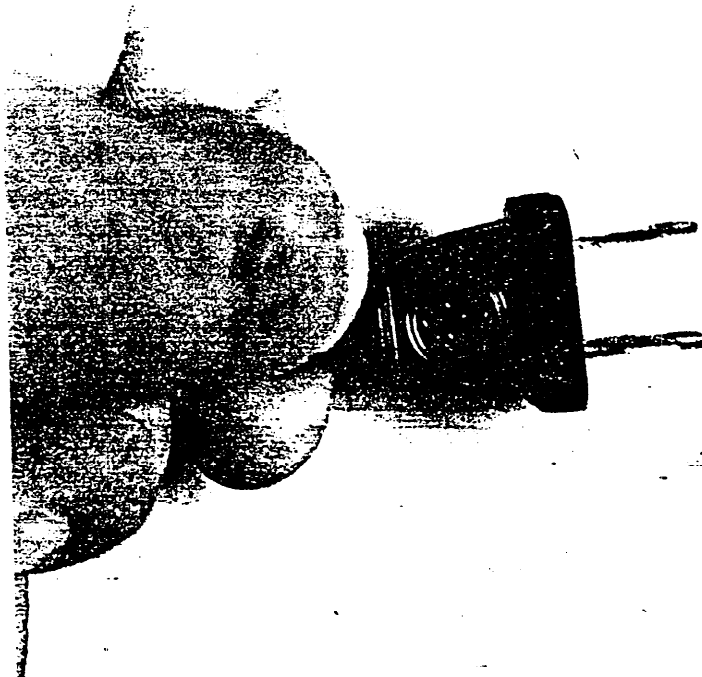


PHOTO #22: Another photograph of the toaster oven's power cord male plug.

EXHIBIT I

Indepth #960807CAA7348

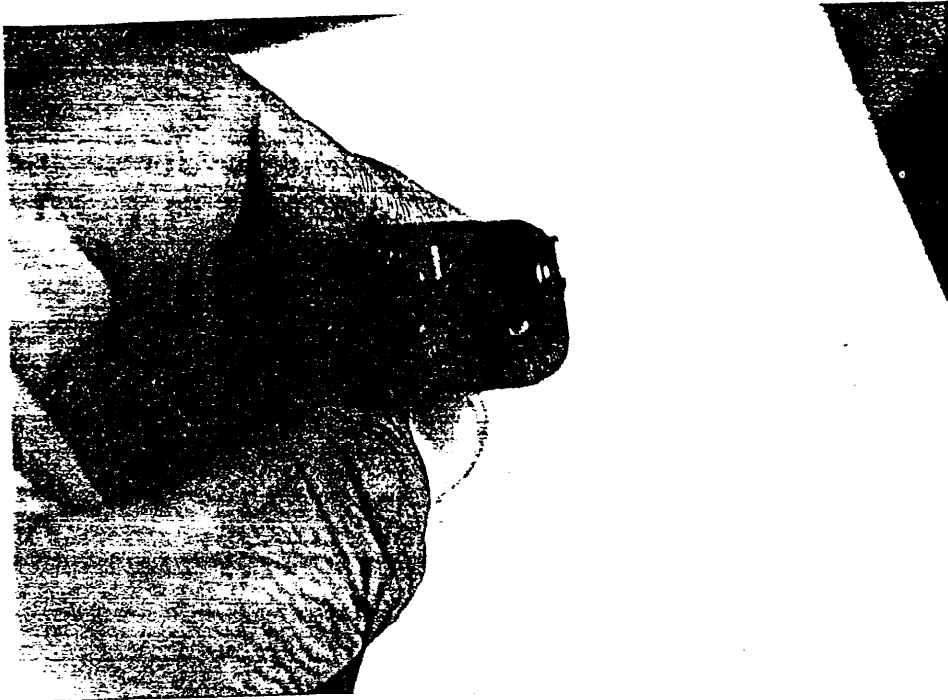


PHOTO #23: Close-up photograph of the toaster oven's power cord's male plug. The plastic has a v and a "5" molded on the end of the plug.

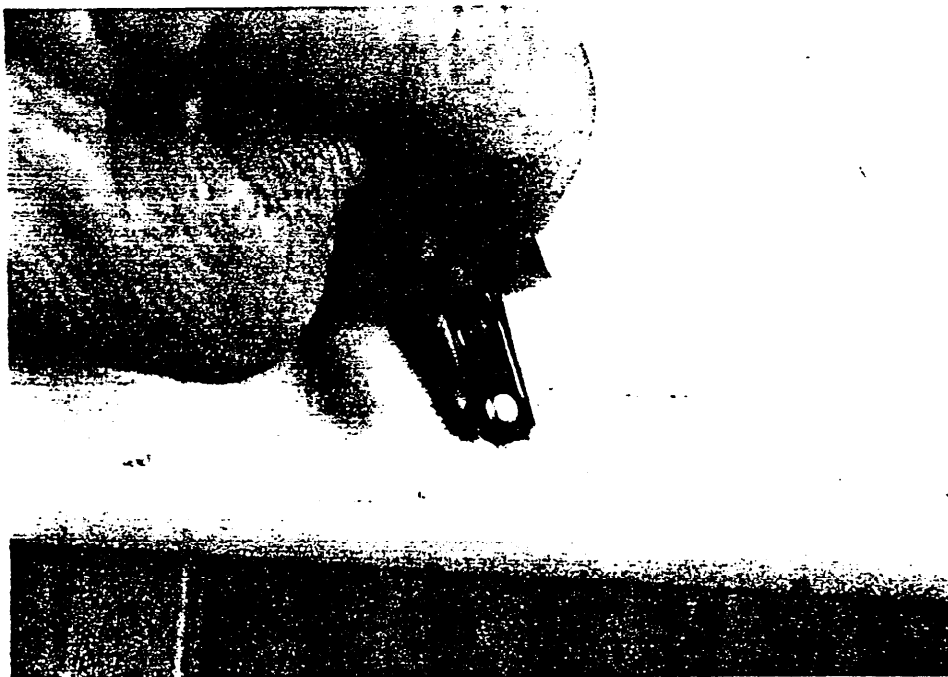


PHOTO #24: Close-up photograph of one of the metal prongs of the power cord's plug, shown in PHOTO #23 above. This metal prong has a mark, which appears to be "123" on the metal prong.

EXHIBIT I

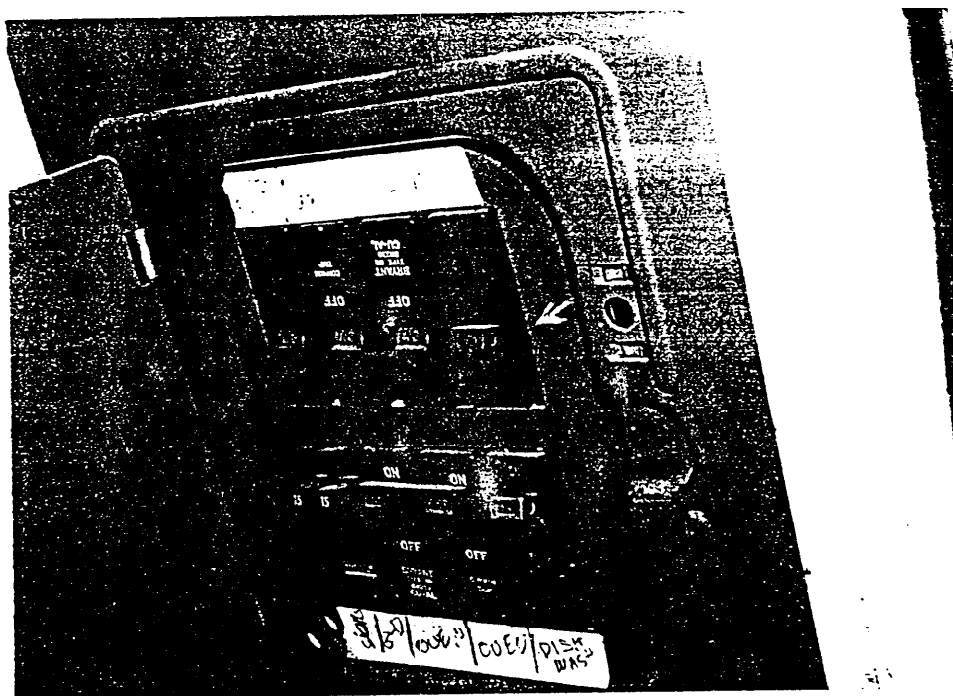


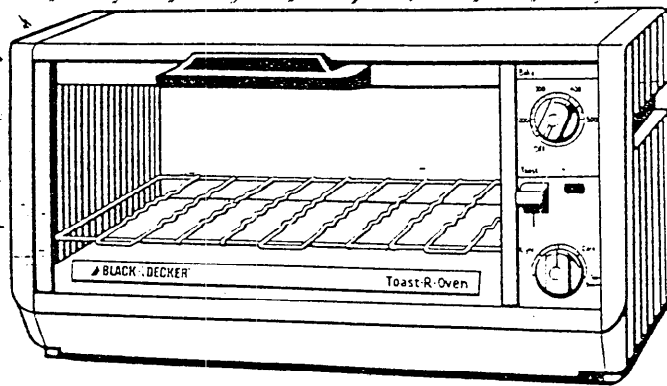
PHOTO #25: Photograph of the circuit breaker box in the consumer's home. The breaker (next to the arrow scratched on the photograph) protects the branch circuit, inwhich the toaster oven was plugged into during this fire incident. This circuit breaker is a 20 AMP circuit breaker ("BRYANT" brand). It did not trip during this incident.

EXHIBIT II



BLACK & DECKER®

Toast-R-Oven™ Toaster



Model TRO200

Model TRO200

1500 Watts, 120 Volts, 50/60 Hz, AC Only
Listed by Underwriters Laboratories, Inc.

SAVE THIS USE & CARE BOOK

EXHIBIT III

U.S. Consumer Product Safety Commission SAMPLE COLLECTION REPORT			
1. Sample Flag HQ CONTACT: SEANNE SIEBERT, CPSC-CAL		2. Date Collected 9/3/96	
		3. Sample Type and Number: 96-860-6294 <input checked="" type="radio"/> Physical <input type="radio"/> Documentary	
4a Product Name ELECTRIC TOASTER OVEN		4b Model TRO200TY1	5. Assignment Number 960807CAA7348
6. Complete for Import Samples Port of Entry: _____ Country of Origin: _____ Entry No. and Date: _____ Customs Contact: _____		7. MIS 32626	8. Hours Activity _____ Travel _____
		9a Home RO FOER	9b Collecting RO FOWR
10. Sample Cost \$40.00	11. Invoice Value of Lot \$0.00		12. Size of Lot 0 Units unt
13. Manufacturer/Importer # BLA058 BLACK & DECKER (U.S.) INC. 6 ARMSTRONG ROAD SHELTON, CT 06584		14. Shipper/Foreign Manufacturer RETAILER: UNKNOWN	
		15. Dealer/Import Broker# <div style="border: 1px solid black; padding: 5px; display: inline-block;">CONFIDENTIAL</div>	
16. Supporting documents attached: Invoice No. and Date: _____ Date Shipped: _____ Shipping Record and Date: _____ Affidavit Signer's name, title and date: _____			
17. Product Identification: An electric toaster oven measuring about 7 1/2 inches by 8 inches by 16 inches. The electric toaster oven was involved in a fire incident of July 27, 1996. This electric toaster oven is a Black & Decker			
18. Reason for collection/analysis needed: <input type="radio"/> FHSA <input checked="" type="radio"/> CPSA <input type="radio"/> FFA <input type="radio"/> PPPA <input type="radio"/> RSA IDI Assignment, including collection of toaster oven as sample.			
19. Summary of Field Screening: Photographs were taken of the electric toaster oven.			
20. Sample size/Method of Collection: The consumer provided the electric toaster oven, which was involved in this fire incident. This electric toaster oven was kept in locked storage from 9-3-96 to 9-5-96. On 9-5-96, "K.G.F. 9-3-96" was written			
21. Identification on sample: 96-860-6294 KGF 9/3/96		22. Identification on seal and date: 96-860-6294 Kenneth G. Felton 9/5/96	
23a Sample delivered to: HQ SAMP CUST. VIA UPS		23b Date 9/6/96	24. Report/Record Sent to: FOER
25. Laboratory/Office: LSHL _____ LSEL _____ CRM _____ CCA <input checked="" type="checkbox"/> Other _____			
26. Remarks: The consumer is not able to identify the retailer where this electric toaster oven was purchased. It was purchased new, about 1 to 2 years ago. The electric toaster oven worked well, and it had not been			
27. Related Samples: None			
28a Collector's name/title: Kenneth G. Felton Resident Investigator		28b Collector's signature/date:	
29a Reviewer's name/title:		29b Reviewer's signature/date:	

EXHIBIT III

CONTINUATION OF NARRATIVES FOR SAMPLE #

96-860-6294

PRODUCT IDENTIFICATION

Brand, "Toast-R-Oven". The Model number is TR0200TY1. The electrical rating is: 120 Volts - 1500 Watts 50-60 HZ - AC only. This electric toaster oven is a UL Toaster Listed 228E. The Use & Care Book for this electric toaster oven lists the firm: Black & Decker (U.S.) Inc. Armstrong Road, Shelton, CT 06484

METHOD OF COLLECTION

A CPSC Bar Code Sticker, and then it was stuck to the metal case of an electric toaster oven. The electric toaster oven was placed into a plastic bag, and the plastic bag was officially sealed, as shown in item number 22.

MARKS

aged, repaired or modified. The consumer still has the Use and Care Book, which came with this electric toaster oven.

960807 CAA 7348

U.S. Consumer Product Safety Commission

AUTHORIZATION FOR RELEASE OF NAME

Thank you for assisting us in collecting information on a potential product safety problem. The Consumer Product Safety Commission depends on concerned people to share product safety information with us. We maintain a record of this information, and use it to assist us in identifying and resolving product safety problems.

We routinely forward this information to manufacturers and private labelers to inform them of the involvement of their product in an accident situation. We also give the information to others requesting information about specific products. Manufacturers need the individual's name so that they can obtain additional information on the product or accident situation.

Would you please indicate on the bottom of this page whether you will allow us to disclose your name. If you request that your name remain confidential, we will of course, honor that request. After you have indicated your preference, please sign your name and date the document on the lines provided.

☐

You are hereby authorized to disclose my name and address with the information collected on this case.

☒

My identity is to remain confidential.

(Signature)

(Date)

CA

W JPD

ACCIDENT INVESTIGATION REQUEST FORM

Document Number H9670261A

Date of Incident 7/27/96 Category I.D. SELT 5I 1996

Follow-Up Requested Hazard Analysis Section 15

Type Follow-Up Requested Telephone Call On-Site

Headquarters Contact Jeanne Siebert

Assignment Message Please obtain details of incident, including: typical use, cleaning routine, whether unit was clean that day, whether there was butter on the bagels.

Please obtain unit

Person(s) to Contact consumer

Guideline _____

Requested By Jeanne Siebert

Task Number 960807CAA 7348

Assigned to SFOO Date 8/7/96

FAX + mail To SFOO

CONSUMER PRODUCT INCIDENT REPORT

Region: WESTERN

1. NAME OF RESPONDENT [REDACTED]	2. PHONE NO. (HOME) (WORK) [REDACTED] none
3. STREET ADDRESS [REDACTED]	4. CITY STATE ZIP CODE Salinas CA 93907

5. DESCRIBE INCIDENT OR HAZARD, INCLUDING DATA ON INJURIES
Bagels were toasting in toaster oven for less than 30 seconds when husband saw flames contained inside oven. Husband unplugged oven, took it outside and flames self-extinguished. Inner components were burned and melted.

6. Listing is unknown.

7. DATE OF INCIDENTS 1/27/96	7. IF INJURY OR NEAR MISS OBTAIN AGE/SEX AND DESCRIBE INJURY: none	8. IF VICTIM DIFFERENT FROM RESPONDENT, PROVIDE NAME RELATIONSHIP none
9. DESCRIPTION OF PRODUCT Electric toaster oven	10. BRAND NAME Black & Decker Toast R Oven	

11. MFR/DISTRIBUTOR NAME, ADDR. & PHONE Black and Decker unknown unknown unknown unknown	12. MODEL, SERIAL NUMBERS unknown	13. DEALER'S NAME, ADDRESS & PHONE unknown
14. WAS THE PRODUCT DAMAGED, REPAIRED OR MODIFIED? YES x NO IF YES, BEFORE OR AFTER THE INCIDENT? after DESCRIBE: Damaged: see narrative	15. PRODUCT PURCHASED NEW x USED DATE PURCHASED 1995 AGE 1 yr.	
16. DOES PRODUCT HAVE WARNING LABELS? IF SO, NOTE: unknown		

17. HAVE YOU CONTACTED THE MANUFACTURER? YES NO x IF NOT, DO YOU PLAN TO CONTACT THEM? YES x NO OTHER?	18. IS THE PRODUCT STILL AVAILABLE? YES x NO IF NOT, ITS DISPOSITION	19. MAY WE USE YOUR NAME WITH THIS REPORT? YES x NO
---	---	--

FOR ADMINISTRATION USE

20. DATE RECEIVED 1/30/96	21. RECEIVED BY (NAME & OFFICE) cch/HL	22. DOCUMENT NO. H9670261A
23. FOLLOW-UP ACTION 960807CAA #7348		24. PRODUCT CODE(S) 0216
25. DISTRIBUTION		26. ENDORSEER'S NAME & TITLE CCH 7/30/1996

PSC FORM 175 (9/89)